

MARCO DANEL S.J. REYES

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PROFESSIONAL SUMMARY

Senior Core Banking Systems Specialist with 27+ years of IT experience and more than 18 years in Singapore's banking industry. Extensive expertise in Silverlake Integrated Banking System (SIBS), core banking operations, payments processing, CASA, application support, business analysis, and banking technology delivery.
Demonstrated success in implementing banking systems enhancements, conducting impact assessments, managing production support, coordinating testing initiatives, and partnering with business stakeholders, operations teams, vendors, and technology groups to deliver mission-critical banking solutions.

CORE COMPETENCIES

Banking Domain Expertise

- Silverlake Integrated Banking System (SIBS)
- Core Banking Systems
- CASA
- Payments Processing
- FAST / GIRO / SWIFT
- Settlement & Reconciliation
- Banking Operations Support
- Regulatory Enhancements
- End-of-Day (EOD) Processing

Business Analysis

- Requirements Gathering
- Impact Analysis
- Gap Analysis
- Functional Specification
- Stakeholder Management
- Change Management
- Process Improvement
- User Acceptance Testing (UAT)
- System Integration Testing (SIT)

Technical Expertise

- IBM AS/400 (IBM iSeries)
- RPG/400
- RPG ILE
- CL / CLLE

- SQL/400
- DB2/400
- Aldon CMS
- Application Support
- Incident & Problem Management

Leadership
- Vendor Coordination
- Production Support Governance
- Technical Leadership
- Team Mentoring
- Project Coordination

PROFESSIONAL EXPERIENCE
Core Banking Systems Technical Senior Specialist
CIMB Bank Berhad, Singapore
May 2011 – May 2026
- Served as Subject Matter Expert (SME) for Silverlake Integrated Banking System (SIBS) supporting core banking and payment services.
- Performed impact analysis and solution assessment for new business initiatives, regulatory changes, and system enhancements.
- Delivered application enhancements, integration initiatives, system configuration, and implementation activities across core banking platforms.
- Collaborated closely with business users, operations teams, project managers, and vendors to define and implement banking solutions.
- Managed production incidents, root-cause investigations, and problem resolution activities for mission-critical banking systems.
- Supported high-volume CASA and payments processing applications, ensuring service availability and operational stability.
- Coordinated deployment, implementation verification, and post-production support activities.
- Facilitated SIT, UAT, and production rollout activities for banking projects and enhancements.
- Managed third-party vendors and integration partners to ensure timely and high-quality solution delivery.
- Led and mentored junior team members while supporting knowledge management and service improvement initiatives.

Key Accomplishments
- Delivered multiple core banking and payment channel enhancement projects supporting business growth and banking transformation initiatives.
- Maintained stability and operational resilience of critical banking applications.
- Successfully supported production operations and EOD processing activities.
- Improved incident resolution effectiveness through structured problem management and stakeholder coordination.

System Analyst
Malayan Banking Berhad (Maybank), Singapore
May 2010 – May 2011
- Supported and enhanced core banking applications and business systems.

- Managed production issue resolution and performed system analysis for change requests.
- Coordinated UAT activities and user training programs.
- Participated in security implementation and configuration management initiatives.
- Supported Silverlake Integrated Banking System (SIBS) applications.

Software Engineer
Misys Philippines
June 2009 – March 2010

- Developed and maintained banking software solutions.
- Produced technical documentation and system specifications.
- Conducted testing, quality assurance, and performance optimization activities.

Retail Banking Application Support Analyst
OCBC Bank, Singapore
January 2008 – June 2009

- Supported retail banking applications and production systems.
- Delivered enhancements for the Baby Bonus Project and retail banking services.
- Coordinated SIT and UAT activities with business users.
- Supported Silverlake Integrated Banking System (SIBS) environments.

TECHNICAL SKILLS

Core Banking Platforms

- Silverlake Integrated Banking System (SIBS)

Programming Languages

- RPG/400
- RPG ILE
- CL
- CLLE
- SQL

Database

- DB2/400
- SQL/400

Platforms

- IBM AS/400
- IBM iSeries

Testing & Delivery

- SIT
- UAT
- Production Deployment
- Change Management
- Incident Management

EDUCATION

Bachelor of Science in Electronics & Communications Engineering
1992 – 1997
